



Banking Center lobby access remains by appointment only at this time!

Dear Valued Customers,

As we continue in our response efforts to the on-going COVID-19 situation, the health and safety of our customers and employees remains our top priority. We understand the work Providence Bank/Premier Bank Texas does is essential to you and our community and we are committed to being there for you.

COVID-19 has altered the way we live, work and play. As many of the State's and local ordinance stay-at-home orders are becoming somewhat relaxed, we are preparing to open our lobbies to customer access in the near future. These arrangements will continue to evolve, and we continue to monitor and make adjustments to our plans. Since we operate banking centers in multiple locations and communities with varying local guidelines, we will likely implement a phased approach for re-opening lobbies.

Our Path Forward

When we re-open our lobbies we will have implemented new policies and guidelines to help protect our customers and employees. The following protective equipment will be installed for everyone's safety: hand sanitizing stations in each lobby entrance, plexiglass shields at all teller stations/lobby desks and floor markers to indicate six-foot distancing, while awaiting customer service. We will also continue our stringent cleaning routine for all surface areas.

We continue to encourage use of our robust suite of electronic-banking products as an alternative to visiting our banking centers. We offer online and mobile banking, bill pay, pay a person, mobile deposits (for both personal and business accounts), bank-to-bank transfers and more. We believe our banking anywhere, anytime, capability is an important element of meeting your needs.

Looking ahead

Please rest assured we will continue to do everything reasonably possible to help you with your banking needs. We truly believe that together we can continue to slow the spread of the coronavirus and lessen its impact. We remain hopeful that our communities will emerge strong and resume a level of normalcy.

We will provide a further update when dates for lobby openings are determined. Please remember you may make an appointment to see your favorite banker at any time. Thank you for your patience and understanding as we work through this challenging time. We are in this.....TOGETHER!